*Elvis Esene*

**Career Skills**

* Cardinal Ambrozic Catholic Secondary School Graduate

**IT Skills**

* Wireshark & Packet Tracer
* Web-site design
* Computer programming (C++, Python, OOP)
* Computer management
* Graphic organization
* Video Editing
* Proficient in Office & Excel

**Personal**

* Strong communication skills
* Highly developed interpersonal skills
* Collaborative worker
* Positive mindset
* Good with problem solving/analysis
* Able to work with minimal supervision

# **Volunteer History:**

2016: **Leadership in Training Program (LIT)**

* Professors Lake Councillor
  + Supervision and safety
  + Demonstrated leadership skills guiding children in camp.

2017-2018: **High school Av-Team**

* Audio, visual and lighting for school presentations and events
* Team oriented tech crew

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I am a motivated & committed second year, IT & Networking student at Ontario Tech University, where I learn valuable skills & assets that will help me in my current journey and the future. I am looking for valuable work experience that will help me grow both in my career & as a person.

Education:

Bachelor of Information Technology (Hons), NIT

Ontario Tech University, Oshawa, ON

Work Experience:

Loblaws Ecomm: (October 2020-January 2021) Position- Customer Service Representative

* First Point of Contact
* Conflict Resolution
* Troubleshooting
* Ticket Creation

Figure Real Financial and Accounting Solutions (2017-19) Position- Office assistant

* Customer service
* Answered and received phone calls
* Managed documents and files
* Booking of appointments
* Archived information on excel

Wet ‘N’ Wild Toronto: (February 2019-September 2019) Position - Cashier and Line Cook

* Enjoyed Customer Service and interactions.
* Capable of Multitasking and handling high stress environments
* Great Communication and organizational skills with attention to detail

# **References:**

***Sacha Simon-Cote -*** *Wet and wild supervisor**(Information available if requested)*