

# SANTRAM PAL

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## PROJECT NETWORK ENGINEER PROFESSIONAL

A dynamic, achievement-oriented Project Engineer is seeking a position that will fully utilize my 12 years' experience & education in growing technology. Self-motivated and self-directed with strong leadership abilities. A career avenue that will provide a challenging opportunity to significantly contribute to a company's efficiency, organization, growth, and profitability. To attain a position in which I can contribute my knowledge and experience as a Project Engineer. Responded to serious technical issues on a 24/7 on-call basis. Configured checkpoint firewalls and installed it into an enterprise network. Seeking a senior level position across industry in your esteemed organization.

### PROFILE SYNOPSIS

- ❖ Establishes networking environment by installing, configuring, testing and documenting the equipment/network systems according to the design and specifications.
- ❖ **Currently spearheading as Project Network Engineer with Nokia Pvt Ltd; Mohali, Punjab.**
- ❖ Leads the performance of day-to-day networking tasks to ensure network reliability, availability and serviceability within minimal interruption.
- ❖ Provides technical support, responds to work orders and tickets from the users, analyses and solves reported network problems.
- ❖ Good experience of Cisco Switch L2/L3, Routers all protocols (Static & Dynamic routing, Rip, Ospf, Eigrp, Bgp, Hsrp, Vlan, Stp, Rstp, Lan /Wan, Nat, Acl, Cisco ASA Firewalls, Home wifi Router ) Vm ware workstation . Perrot Security linex.
- ❖ Good experience of Bts Technology 2G & 3G, 4G, 5G., MIMO, TDD Sites, Integration, troubleshooting for Calling, Throughput & RF Kpi related issues.
- ❖ Good experience of Transmission equipment (Nokia, Ericsson, Huawei, Nec, Eci. Osn mux)
- ❖ Leads network technology upgrade or expansion projects, including installation of hardware, software and integration testing, as well as coordinating these activities without disturbing function of other systems.
- ❖ Leads in the development and production of complex documentation for installation, network topology, and troubleshooting of communications hardware or software.

### CORE COMPETENCIES

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|---|--|---------------------------|
| • Strategy & Technology Operations          | • Dealing with complexity                    | • Security problems       |
| • Network Management and Operation          | • Base Station Subsystem                     | • Network settings        |
| • Interpersonal skills                      | • Ability to work under pressure             | • MIS/Documentation       |
| • Team Management                           | • Great communication skills                 | • Troubleshooting skills  |
| • Strategic Planning                        | • Customer's Engagement                      | • Telephony support       |
| • Asset Management                          | • Cross Functional Coordination              | • Relationship Management |
| • Facilities Management                     | • Flexible approach                          | • Operation Management    |
| • Analysis skills to build proper solutions | • Driving projects in cross functional teams |                           |

### CAREER GLIMPSES

**Nokia Pvt Ltd; Mohali, Punjab**

**Jun'2016**

**Project Engineer**

**Clients:**

- ❖ **Team Lease Pvt Ltd**
- ❖ **Evolve Technologies Pvt Ltd**
- ❖ **Quasar Telecom Consultants Pvt Ltd**
- ❖ Coach and help teams to perform good quality work according to specifications, H&S, Kaizen process and review if professional installation tools are used.
- ❖ When site is implemented according to customer specification and with good quality, customer site acceptance is given without dependencies.
- ❖ Review that Material Inspection has been done and documented. If any material dependencies, it has been informed to Nokia and corrective deliver has been initiated.
- ❖ Review that Site documentation is prepared during the site implementation, pictures are taken and picture quality is good.

- ❖ Site Installation method, quality and tools are reviewed according to site inspection check-list. If issues found, they are reported in the check-list.
- ❖ Explain and support implementation teams to perform site implementation correctly and no any dependencies are left to site.
- ❖ Report quality of work, issues found and corrected to PQM
- ❖ Upload check-list to project library.
- ❖ Project Management and execution; Monitor various customer networks; Handle trouble tickets in different applications.
- ❖ Perform ticket triage and escalation; Use sharepoint and vendor resources; Perform daily audits.
- ❖ Perform network maintenance & system upgrades including service packs, patches, hot fixes and security configurations.
- ❖ Monitor performance and ensure system availability and reliability.
- ❖ Monitor system resource utilization, trending, and capacity planning.
- ❖ Provide Level-2/3 support and troubleshooting to resolve issues.
- ❖ Work within established configuration and change management policies to ensure awareness, approval and success of changes made to the network infrastructure.
- ❖ Select and implement security tools, policies, and procedures in conjunction with the company's security team.
- ❖ Liaise with vendors and other IT personnel for problem resolution.

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## PREVIOUS EXPERIENCES

**Tata Communications Transformation Services Ltd; Sonipat, Haryana**

**Aug'2015 – Jun'2016**

**Prompt Personnel Consultancy Services Pvt. Ltd**

**BSS Engineer**

- ❖ Ensure prompt resolution of all service affecting problems within stated responsibility
- ❖ Under the direction of the local NOC, ensure that all the equipment associated and peripheral systems under stated responsibility is operated and maintained in such a way as to meet Company standards
- ❖ Ensure that preventive maintenance is performed and completed for all applicable equipment under stated responsibility
- ❖ Responsible for the continuation of service as impacted by activities
- ❖ Responsible for the physical condition of the premises and equipment in stated area
- ❖ Adhere with Client's & Network Operations guidelines and policies.
- ❖ Meet Company targets for fault-clearing times.
- ❖ Maintain Mobile network performance standards at or better than Company objectives.
- ❖ Perform on-call & emergency duties and will be readily available to carryout such duties when ever required.
- ❖ Execution of planed activities on live network such as Threatening condition (TC) / Maintenance down time (MDT).

**Nokia Solutions & Networks India Pvt Ltd; Karnal, Haryana**

**Jun'2013 – Aug'2015**

**Accord Industries Pvt Ltd**

**BSS Engineer**

**Wipro Pvt Ltd; Dehradun, Uttarakhand**

**Jan'2011 – May'2013**

**Infocare Digital Systems Pvt Ltd**

**Transmission Engineer**

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## ACADEMIC CREDENTIALS

**2007: Diploma in Electronics & Communication Engineer;** PDM Polytechnic, Board of Technical Education

Chandigarh Bahadurgarh, Haryana |57%

**2004: Secondary School Certificate;** Govt High School, Karnal, Haryana | 50%




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## IT SKILLS

- ❖ Proficient in MS Office (Word, Excel & Power point), Internet, & Social Media
- ❖ Operating system - Win XP, Win XP professional etc.

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## PERSONAL DOSSIER

**Date of Birth** : 08<sup>th</sup> June, 1989

**Languages Known** : English, and Hindi.

**Address** : H/no 3914, Gali no 3, Shiv colony, Karnal, Haryana - 132001

